

Global Market Profile

UNITED KINGDOM



September 2024

Introduction

- Tourism Economics forecasts that domestic leisure visitation will account for \$101B in spending in California in 2024 and international visitation will account for \$28B.
- The **Global Market Profile** reports were developed by Visit California Research to provide the organization and the state's tourism industry with insights on California's domestic market and thirteen opportunity international markets through detailed market landscapes as well as highly targeted audience profiles and traveler behavior insights.

Market Landscape:



Audience Insights:



California Traveler & Trip Details:

- **Market Landscape** includes foundational intelligence from Visit California:
 - Visitation and Spending Forecasts
 - Airlift Recovery (flights and seats)
 - Arrival Numbers & California Market Share
 - Consumer travel intent and barriers
- **Audience Insights** includes a profile of target travelers, including:
 - Description and size of Audience Target
 - Demographic profile
 - General travel planning behavior
 - General trip spending
 - Advertising and sports preferences
- **California Traveler & Trip Details** includes details about visitors to California from the past year, including:
 - Trip purpose
 - First/Repeat visitation
 - Destinations visited
 - Travel party, accommodations, activities and expenditures

Methodology & Sources

- The report contains three sections:
 - The **Market Landscape** section is sourced from Visit California's key research partners, including Tourism Economics, NTTO, CIC Research, Cirium and YouGov.
 - The **Audience Insights** section is sourced from YouGov's Global Travel Profiles which tracks travel-related sentiment and behavior in over 25 global markets, including all thirteen Visit California opportunity markets. Panelists are surveyed on preferred trip types, booking methods, accommodation preferences, and advertising perceptions.
 - The audience profile is built on a segmentation of consumers planning international leisure travel in the next 12 months and are considering California as a destination.* The profiles provide insights into those travelers most likely to visit the state.
 - The **California Traveler and Trip Characteristic** section provides information on trips that included a stay in California from the Survey of International Air Travelers (SIAT).



Market Landscape

Country Profile

United Kingdom



POPULATION: *

69.1M

EXCHANGE RATE: **

Local currency to USD dollar

0.8

GROSS DOMESTIC PRODUCT (GDP):

Annual % chg ***

0.5%

INFLATION RATE:

Annual % chg ****

2.5%

* www.worldometers.info, 2024

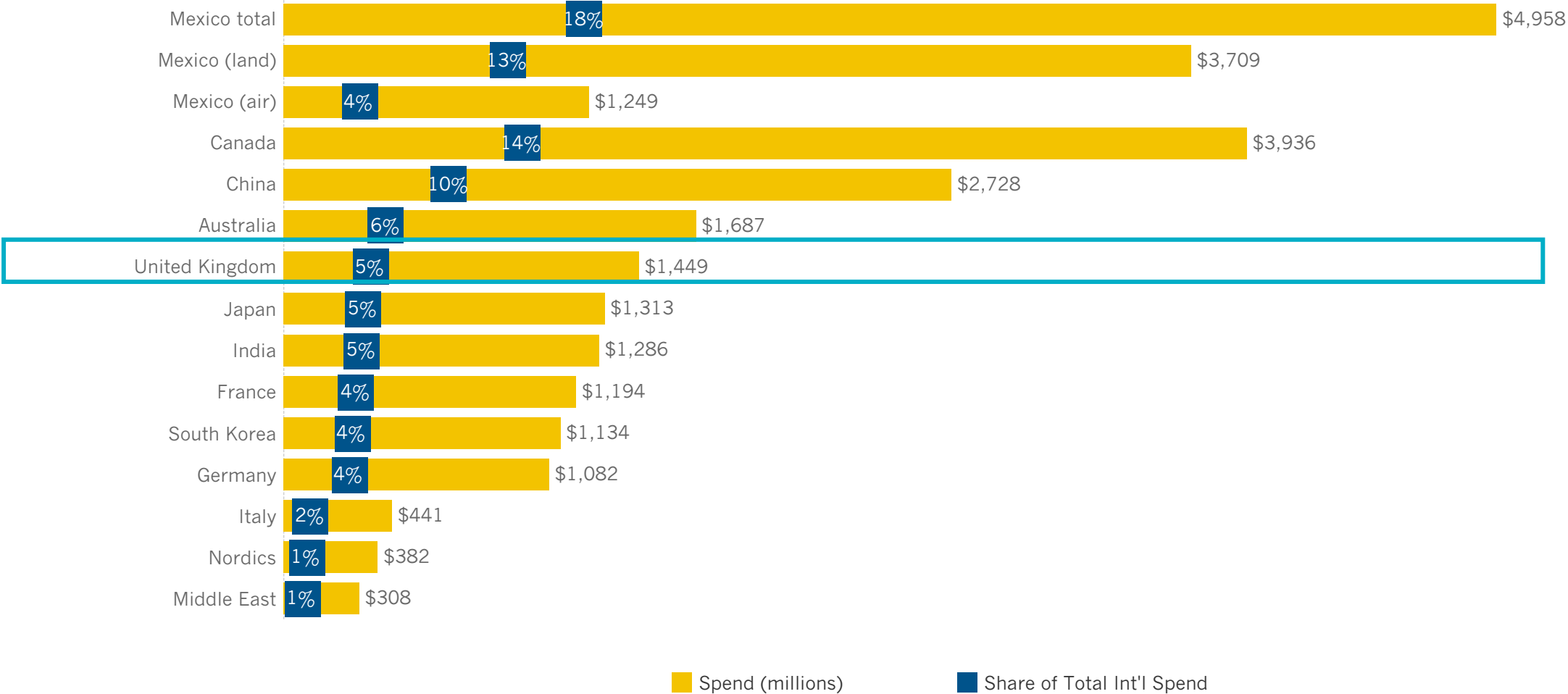
** www.x-rates.com, Aug 2024

*** www.imf.org, 2024

**** www.imf.org, 2024

Forecast: Visitor Spending by Market (2024)

2024 Spend Forecast

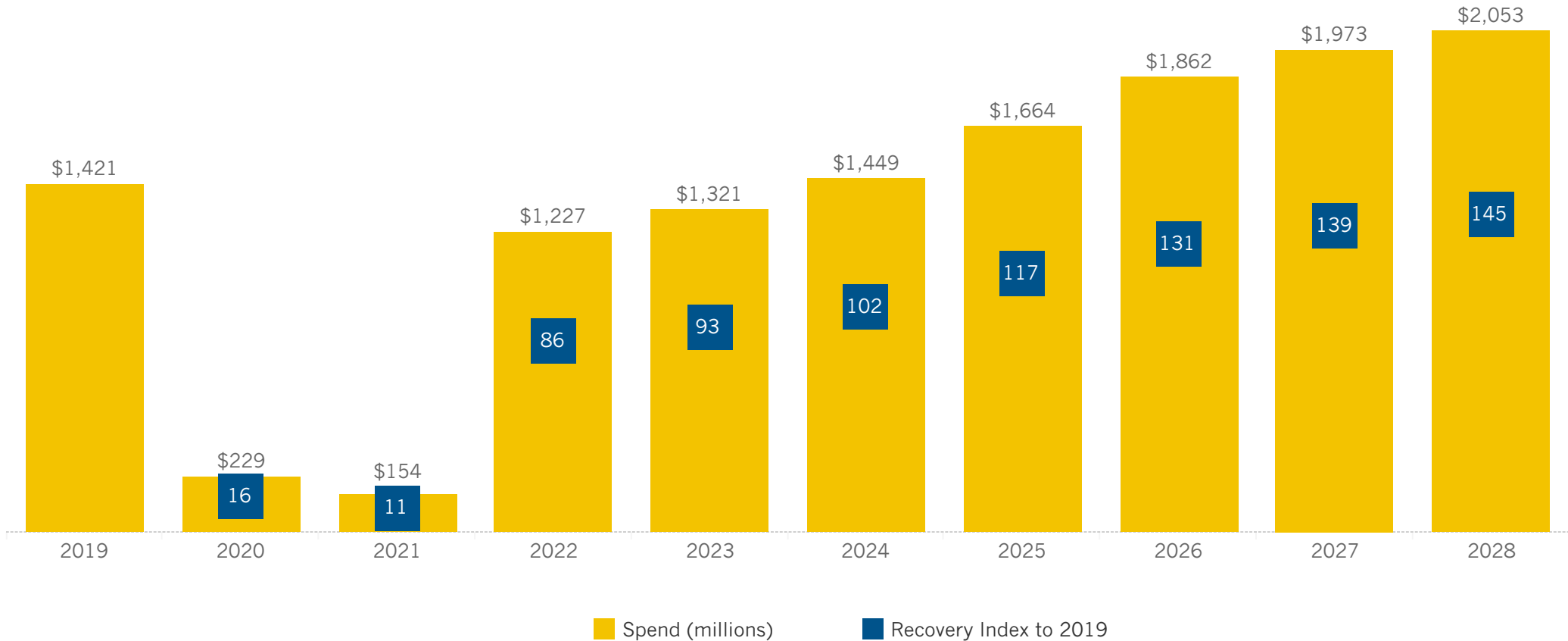


Source: Tourism Economics (June 2024)

Forecast: Visitor Spending

The chart below shows the state's visitor spending forecast and the recovery index for the focus market.

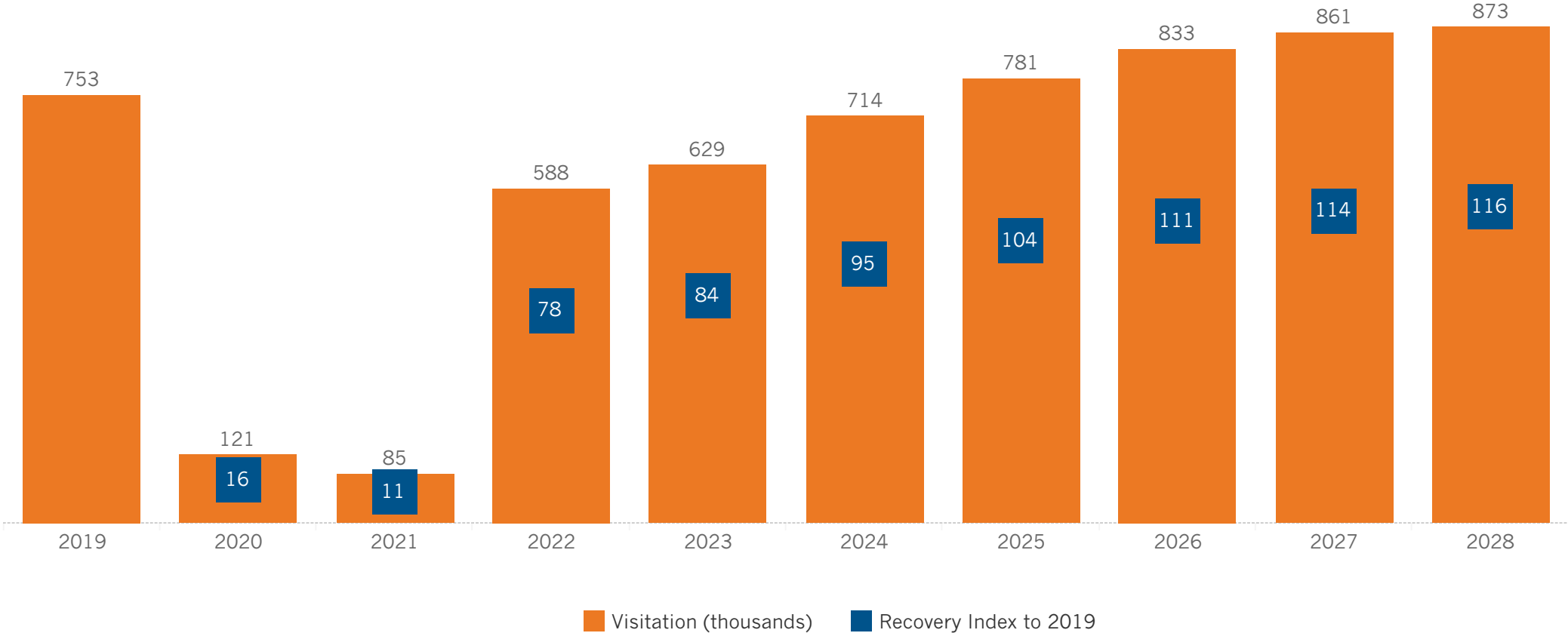
United Kingdom: Spend Forecast with Recovery Index to 2019



Forecast: Visitor Volume

The chart below shows the state's visitation forecast and recovery index for the focus market.

United Kingdom: Visitation Forecast with Recovery Index to 2019



Source: Tourism Economics (June 2024)

International Visitor Spending by Region

The table below shows the distribution of international visitor spending by California tourism region in total and for the focus market .

Region	Total International Visitor Spend (2023)		United Kingdom Visitor Spend* (2023)		
	Spending (\$B)	%	Spending (\$B)	%	Index
Central Coast	\$0.828	3.7%	\$0.085	6.4%	175
Central Valley	\$0.278	1.2%	\$0.012	0.9%	75
Deserts	\$0.861	3.8%	\$0.037	2.8%	73
Gold Country	\$0.168	0.7%	\$0.009	0.7%	95
High Sierra	\$0.238	1.1%	\$0.023	1.8%	168
Inland Empire	\$0.308	1.4%	\$0.011	0.8%	62
Los Angeles	\$8.113	36.0%	\$0.540	40.9%	114
North Coast	\$0.037	0.2%	\$0.003	0.2%	132
Orange County	\$2.219	9.8%	\$0.081	6.1%	62
San Diego	\$3.062	13.6%	\$0.123	9.3%	68
San Francisco Bay Area	\$6.407	28.4%	\$0.395	29.9%	105
Shasta Cascade	\$0.030	0.1%	\$0.002	0.1%	105
Total California	\$22.549	100%	\$1.321	100%	

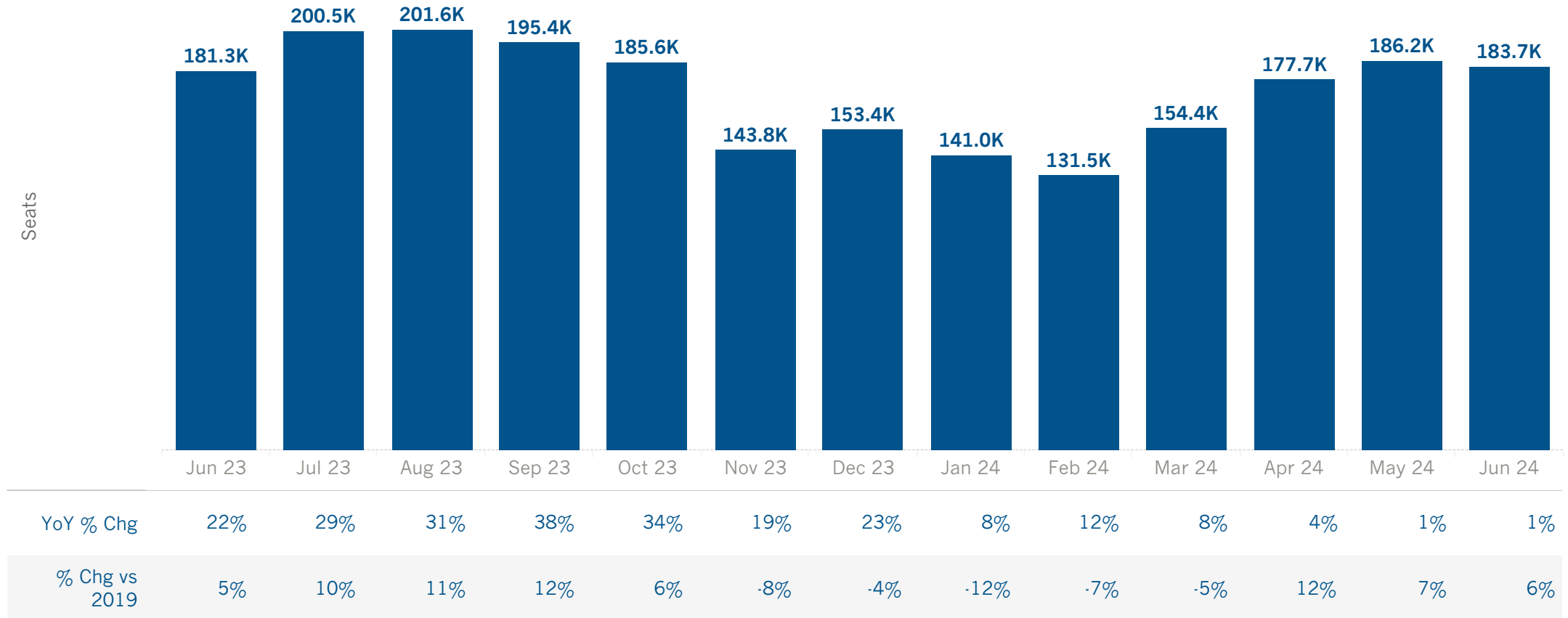
*Regional visitor spending for the focus market is estimated using a Visit California proprietary model that adjusts statewide visitor spending estimates for the focus market to the region-level using Visa Destination Insights credit card data. The index shown compares the regional share of spending from the focus market to the share of total international spending in the region.

Source: Tourism Economics/Visa Destination Insights/Visit California Research (June 2024)

Airlift to California

The charts below shows airlift to California for the focus market.

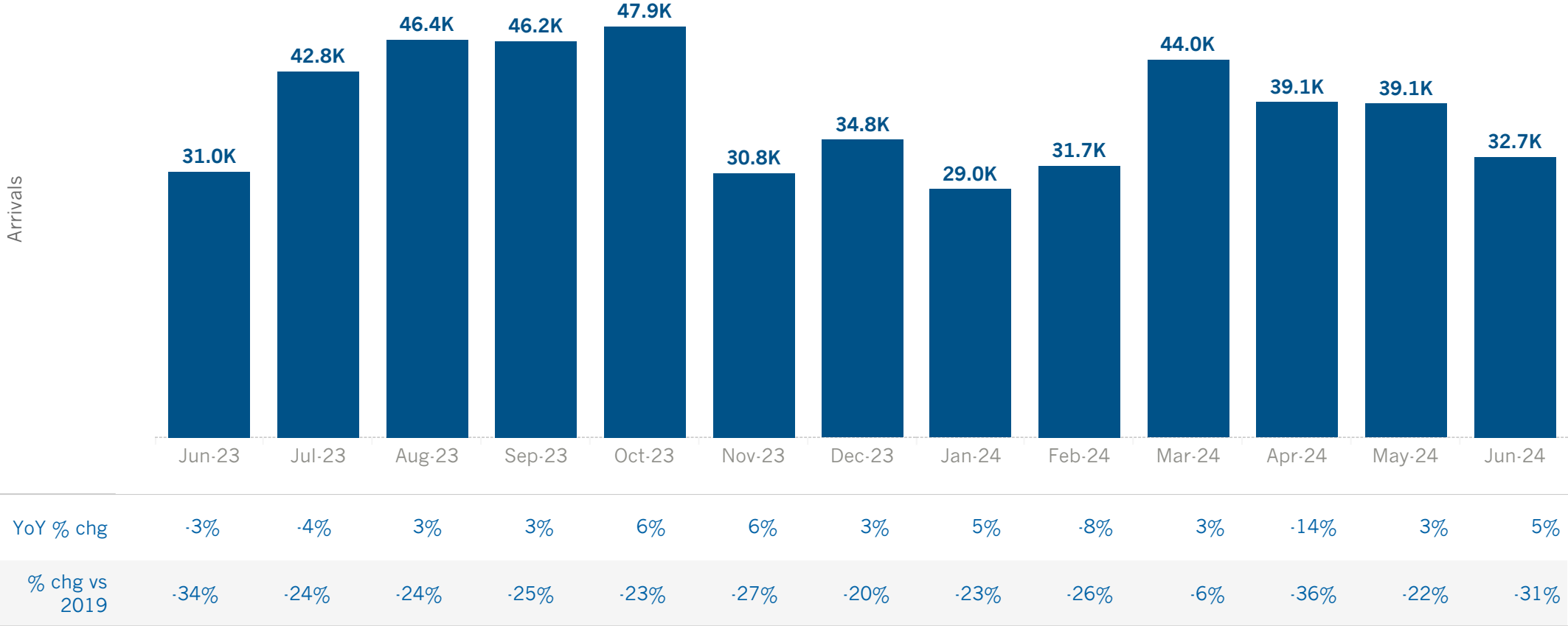
United Kingdom: Non-Stop Seats



Non-Resident Arrivals to California

The chart below shows non-resident arrivals at California’s ports of entry for the focus market.

United Kingdom: Non-Resident Arrivals at Ports of Entry



Source: NTT/CIC Research

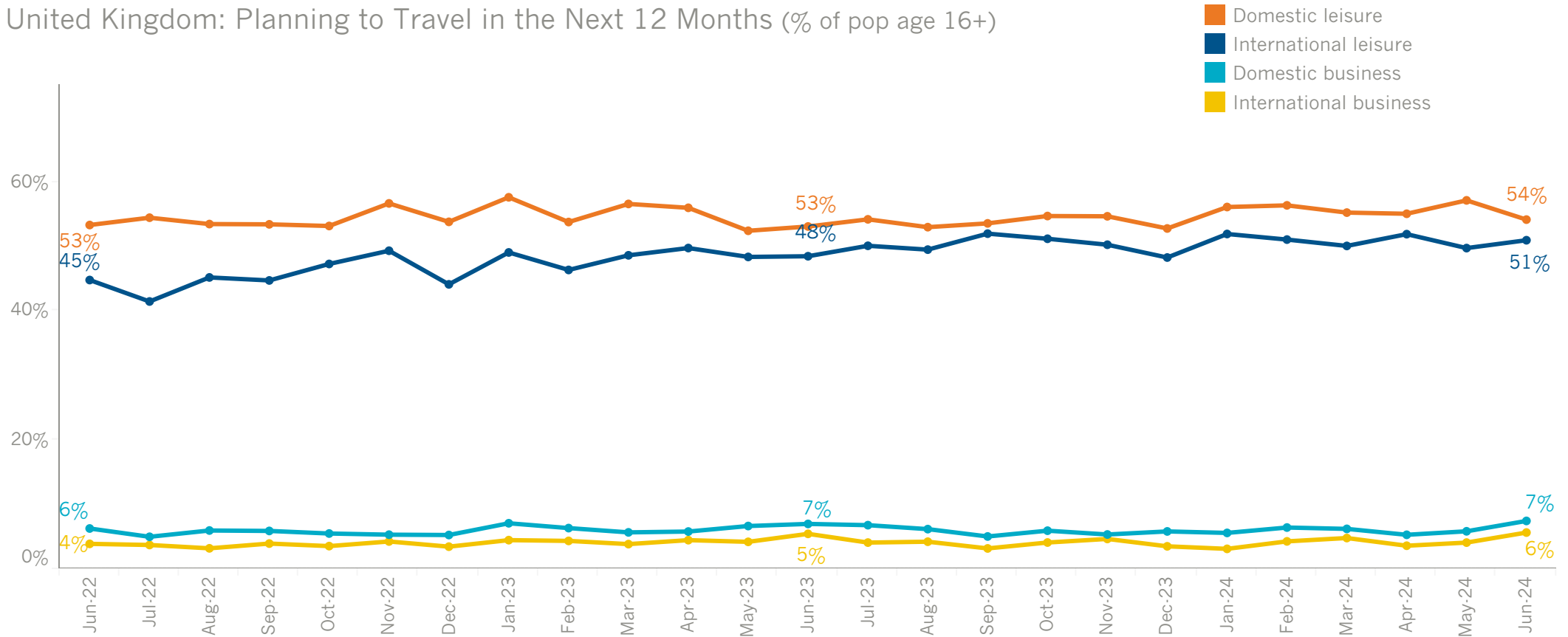
California's Int'l Market Share (Visits)

	2013	2014	2015	2016	2017	2018	2019	2020	2021	2022	2023
Total	22.2%	21.9%	22.6%	23.3%	22.7%	22.8%	22.0%	19.5%	23.3%	23.1%	22.5%
Mexico	51.3%	44.6%	42.4%	41.7%	43.0%	43.2%	41.9%	29.5%	35.8%	47.9%	48.0%
China	46.3%	46.1%	41.4%	42.9%	36.5%	38.1%	36.5%	38.9%	37.0%	41.8%	45.6%
Australia	48.2%	49.2%	49.4%	49.3%	46.2%	44.6%	45.3%	41.2%	40.0%	39.4%	43.1%
India	26.9%	25.1%	28.2%	25.8%	25.8%	30.0%	28.5%	26.8%	19.2%	25.7%	27.2%
France	27.7%	27.4%	26.6%	28.0%	26.0%	26.8%	24.8%	21.2%	22.5%	27.0%	25.9%
South Korea	29.2%	26.2%	24.8%	25.1%	23.9%	24.3%	21.1%	21.4%	27.1%	23.8%	24.5%
Germany	21.8%	22.5%	21.8%	22.1%	23.4%	23.8%	21.8%	20.1%	16.5%	23.7%	22.9%
Japan	13.6%	14.8%	15.7%	15.2%	14.7%	15.7%	14.9%	14.9%	24.7%	21.6%	22.7%
Italy	16.7%	18.7%	21.4%	22.0%	19.2%	21.8%	18.8%	14.2%	15.5%	20.6%	17.9%
Nordics	20.1%	19.6%	22.7%	20.7%	24.8%	22.9%	20.7%	23.8%	20.3%	26.4%	17.4%
United Kingdom	17.3%	15.7%	16.6%	17.4%	16.3%	17.4%	15.8%	16.6%	18.4%	17.0%	16.1%
Middle East	11.7%	13.7%	13.5%	15.5%	11.5%	11.3%	9.8%	4.8%	10.7%	10.2%	9.2%
Canada	6.7%	7.1%	7.6%	8.0%	8.1%	8.0%	8.4%	8.3%	12.3%	9.1%	8.6%
Brazil	8.7%	9.4%	9.1%	9.9%	10.8%	8.6%	9.2%	8.3%	7.9%	8.7%	8.0%

Travel Planned in Next 12 Months

The chart below shows the types of trips planned in the next 12 months for the focus market.

United Kingdom: Planning to Travel in the Next 12 Months (% of pop age 16+)

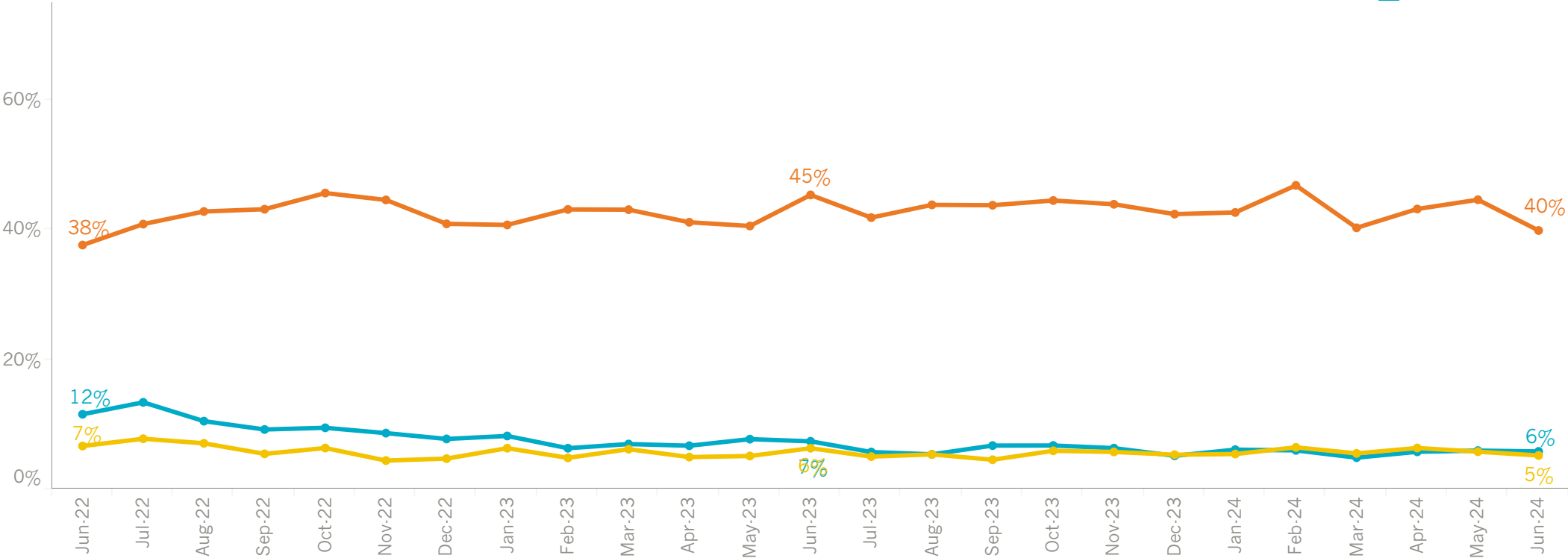


Barriers to Travel

The chart below shows perceived barriers to travel among consumers not currently planning an international trip in the focus market.

United Kingdom: Barriers to Travel (% among not planning to travel internationally in next 12 months)

- Price of travel
- Safety
- Health risks



Q: Which, if any, of the below factors are currently preventing you from traveling?

Data reported through: June 2024

Source: YouGov



Audience Insights



Int'l leisure travelers
considering California
"CA Traveler Target"

Audience Profile

The chart shows the incidence of international leisure travelers in the focus market and the subset of international leisure travelers considering California as a destination.

The following audience profile is based on the survey responses over a 12-month period of those consumers considering California as a destination for international leisure travel.

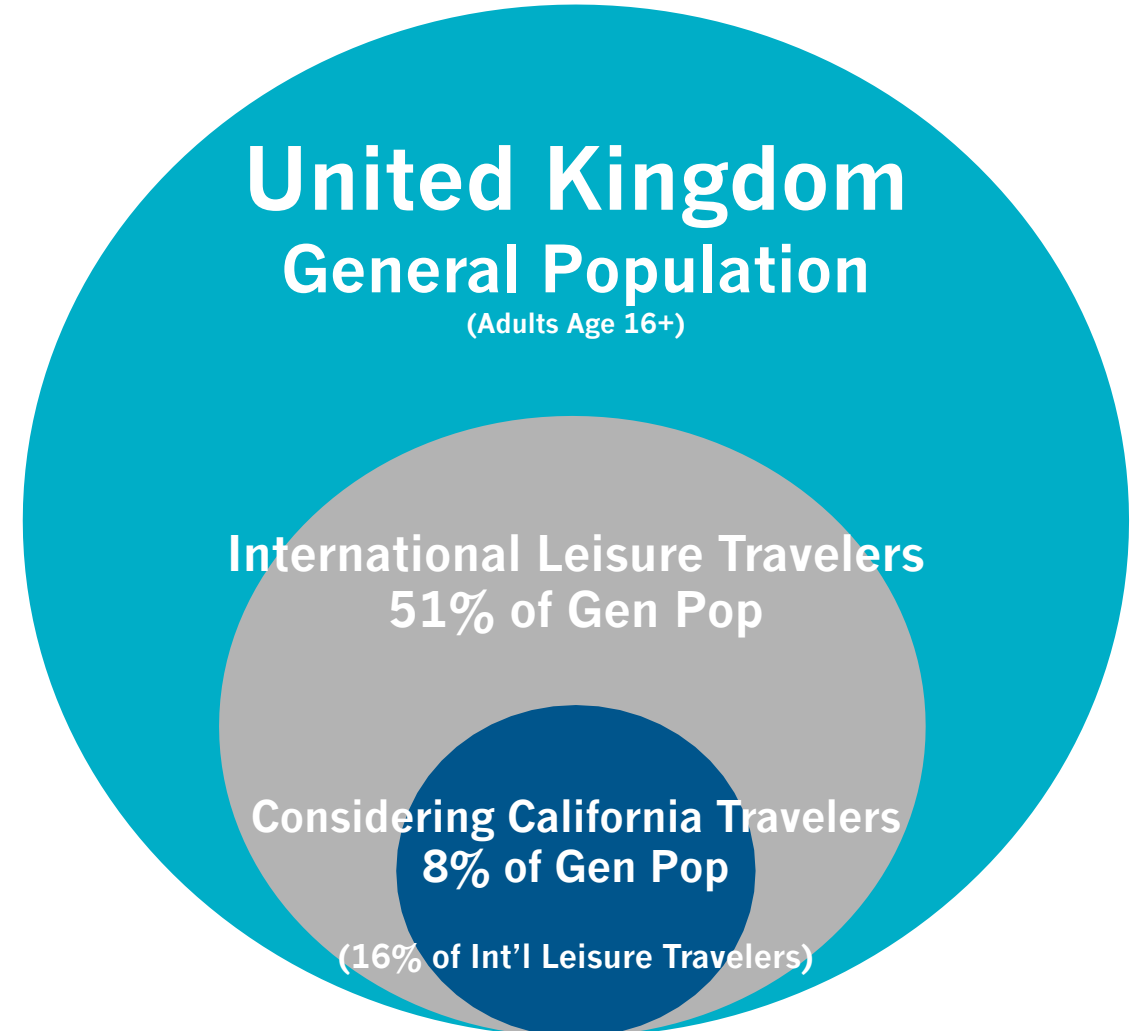
Definitions:

International Leisure Travelers:

Consumers in the focus market planning an international leisure trip in the next 12 months.

Considering California Travelers ("CA Traveler Target"):

Among the consumers in the focus market planning international leisure travel, those who are considering California as destination for travel in the next 12 months.



How to Read the Data

Generation	CA Traveler Target	Index
Gen Z	5%	59
Millennial	51%	115
Gen X	29%	124
Baby Boomer	13%	60

Generation Definitions:

- Gen Z (2000 and later)
- Millennial (1982-1999)
- Gen X (1965-1981)
- Boomer (1946-1964)

Data:

- **CA Traveler Target:** Shows the incidence (%) of the demographic characteristic or travel activity among international leisure travelers considering California as a destination in the focus market.
- **Index:** Compares the incidence (%) of the CA Traveler Target to the incidence (%) of all International Leisure Travelers. For example, an index of 115 indicates that the measure among the CA Traveler Target is 1.15x greater than among International Leisure Travelers in the focus market.



Demographic Profile

The chart below shows the demographic profile of the consumer target in the focus market.

United Kingdom

Gender

	CA Traveler Target	Index
Female	51%	96
Male	49%	105

Marital Status

	CA Traveler Target	Index
Married	45%	93
Single	23%	117

Family Status

	CA Traveler Target	Index
Children <18	26%	114

Age

	CA Traveler Target	Index
Age 16-24	15%	106
Age 25-34	15%	119
Age 35-44	22%	116
Age 45-54	21%	105
Age 55+	27%	79

Generation

	CA Traveler Target	Index
Gen Z	12%	109
Millennial	32%	119
Gen X	36%	108
Baby Boomer	19%	72

Income*

	CA Traveler Target	Index
Higher income	41%	129
Middle income	32%	91
Lower income	10%	71
Prefer not to say	17%	89

Region

	CA Traveler Target	Index
London	20%	130
South East	15%	104
North West	10%	91
East of England	9%	98
South West	8%	100
Yorkshire and the Humber	8%	101
Scotland	7%	87
West Midlands	7%	85
East Midlands	5%	84



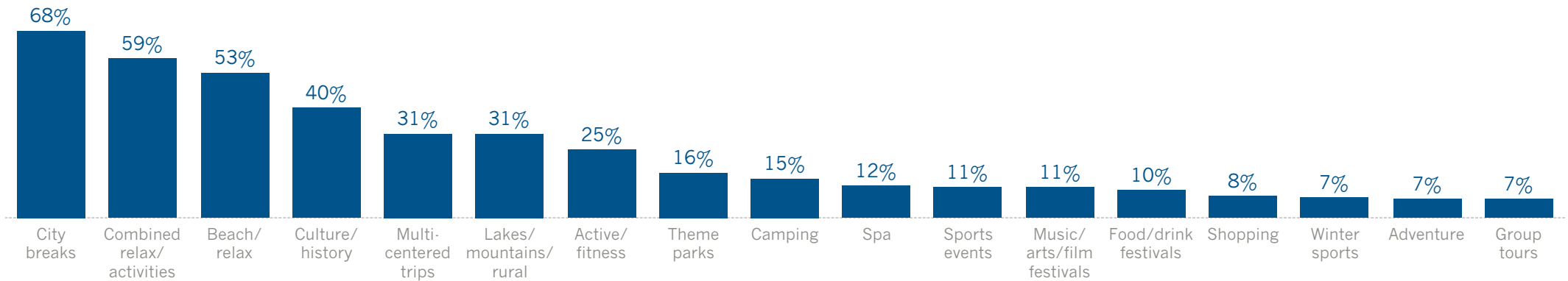
Int'l leisure travelers
considering California
"CA Traveler Target"

Trip Preferences/Characteristics

The chart below shows the typical trip preferences & characteristics of the consumer target in the focus market.

United Kingdom

Trip Type



Traveler Type

	CA Traveler Target	Index
Budget	38%	98
All-inclusive	14%	93
Adventurous	12%	109
Responsible	9%	96
Luxury	8%	133

Travel Party (from most recent vacation)

	CA Traveler Target	Index
My partner	65%	102
My children	31%	113
Friend(s)	19%	112
Other family	18%	102
Solo	7%	88
Other person(s)	2%	128

Q Trip Type: Which of the following types of holidays do you typically take?

Q Traveler Type: Which of the following best describes the type of traveler you are?

Q Travel Party: Thinking about your most recent holiday, which of the following best describes the group or individual you went on holiday with?

Source: YouGov (July 2023 to June 2024)



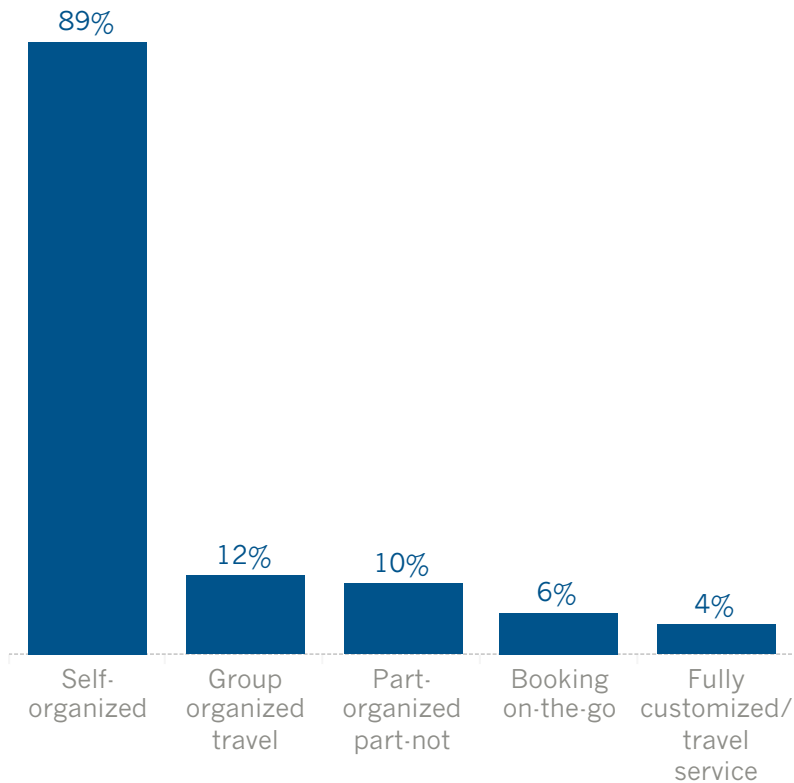
Int'l leisure travelers
considering California
"CA Traveler Target"

Organizing/Planning Methods

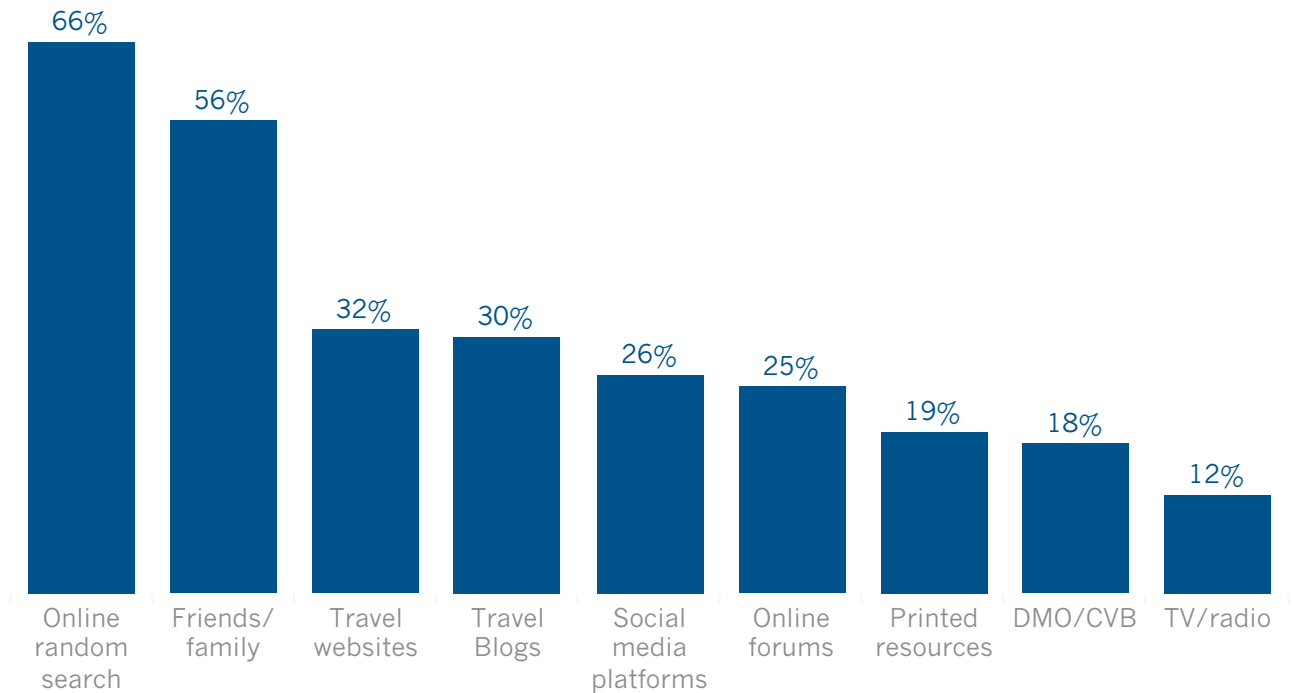
The chart below shows the organizing and planning methods of of the consumer target in the focus market.

United Kingdom

Organizing Travel



Planning Methods



Q Organizing: Which of the following describe how you generally organize your holidays?
Q Planning: Which of the following methods do you generally use to help plan a holiday?

Source: YouGov (July 2023 to June 2024)

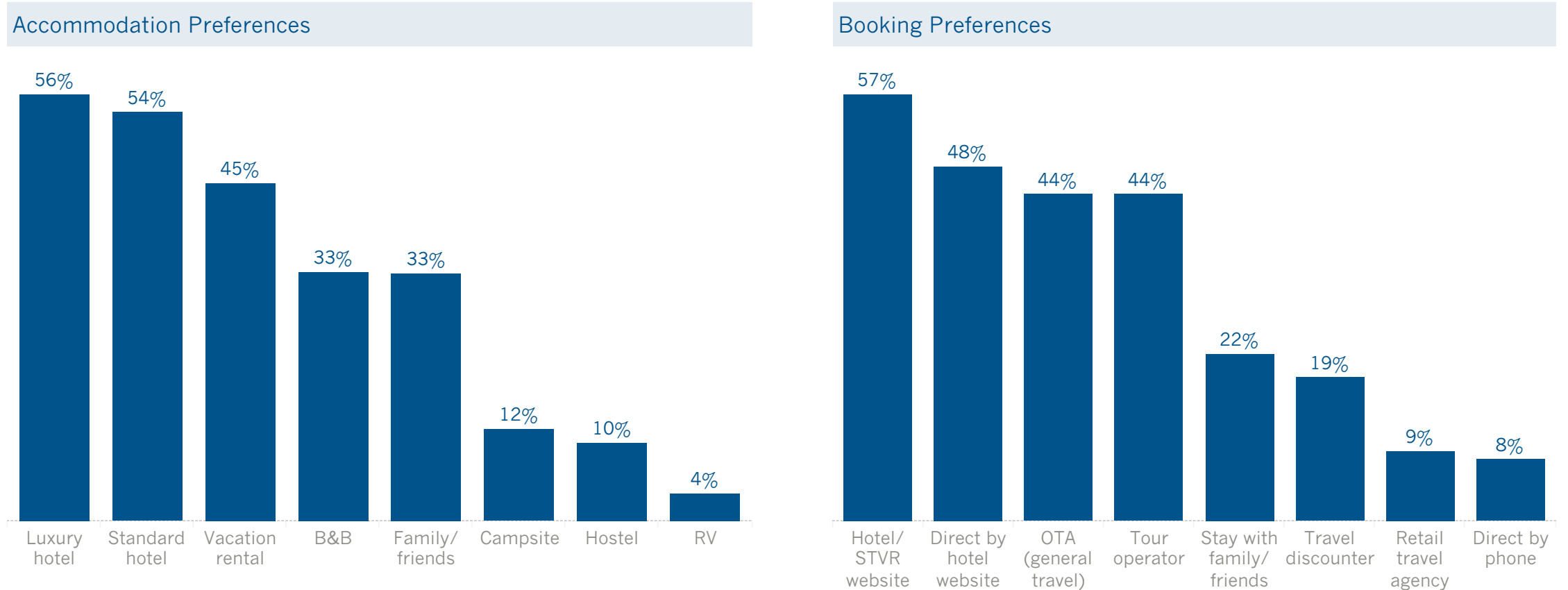


Int'l leisure travelers
considering California
"CA Traveler Target"

Booking Preferences

The chart below shows the accommodation preferences of of the consumer target in the focus market.

United Kingdom



Q Accommodation: Which of the following types of accommodations do you typically stay in when you are on holiday?
Q Booking: Which of the following booking methods do you typically use when booking accommodations for the holidays?



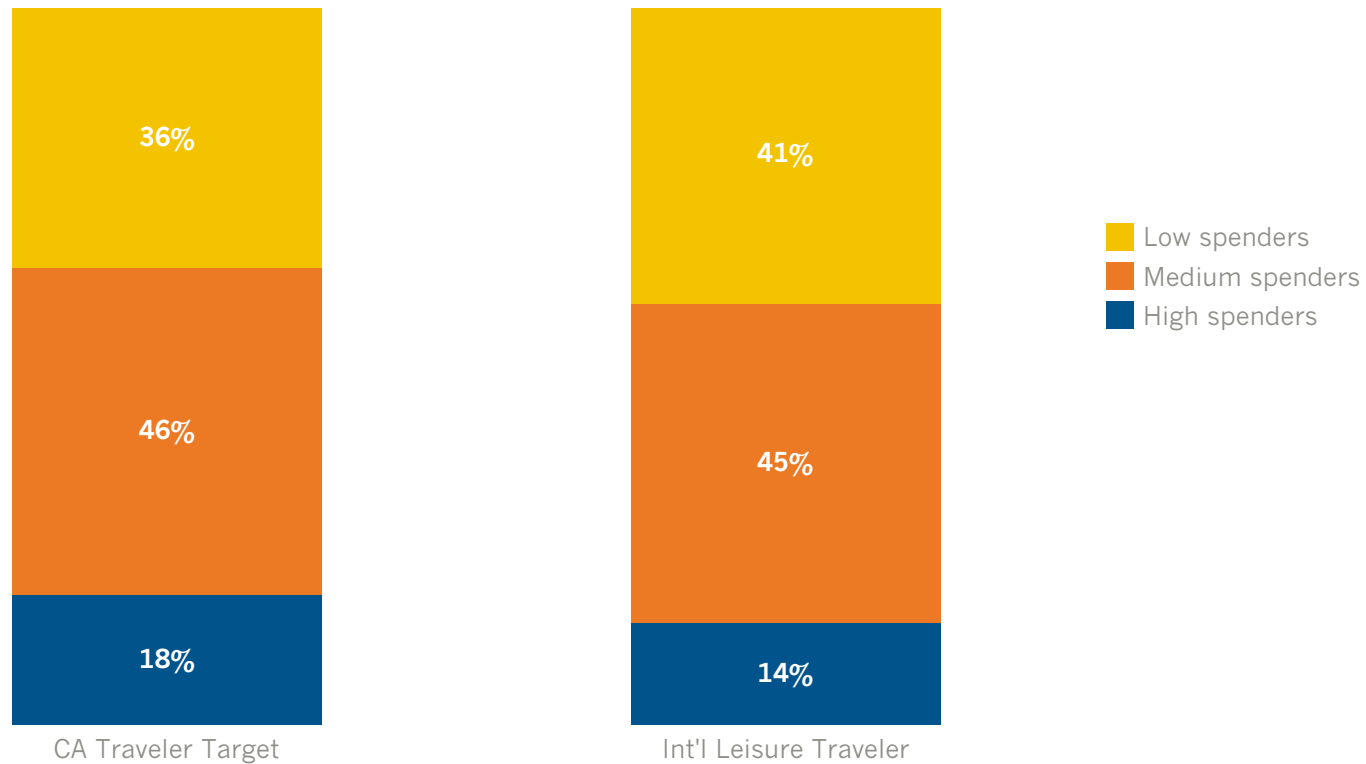
Int'l leisure travelers
considering California
"CA Traveler Target"

Travel Spending

The chart shows the travel spending of the consumer target in the focus market based on the most recent vacation.

United Kingdom

Travel Spending (from most recent vacation)





Int'l leisure travelers
considering California
"CA Traveler Target"

Media & Advertising

The data shows advertising influences and sports preferences of the target consumer in the focus market.

United Kingdom

	CA Traveler Target	Index
Social media	52%	115
Travel websites	39%	116
TV - Free to view channels	31%	105
Online streaming services	28%	117
Billboards	21%	135
Cinema	21%	154
Radio	17%	118
National newspaper (digital)	16%	121
Public transport	16%	123
TV - paid/subscription	15%	112
Magazines (digital)	15%	130
Podcast	15%	130
Direct mail	14%	109
Magazines (physical)	11%	109
National newspaper (physical)	10%	96
Local newspaper (digital)	9%	123
Local newspaper (physical)	7%	115

	CA Traveler Target	Index
Soccer/Football	40%	115
Tennis	20%	114
Cricket	17%	101
Athletics/Track & Field	14%	124
Boxing	12%	142
NFL	11%	218
Golf	10%	122
Swimming	9%	153
Running/Marathon	9%	166
Cycling	8%	101
Rugby League	7%	128
Gymnastics	7%	115
Horse Racing	7%	123
Basketball	6%	178
Ice Hockey	4%	188
Baseball	3%	210
Surfing	2%	263
Australian Rules Football	2%	201
Volleyball	2%	158

Q Advertising: Thinking about your next travel or holiday related purchase,...where would you advertise to catch your attention?

Q Sports: Which of the following sports do you watch or follow?

Source: YouGov (July 2023 to June 2024)



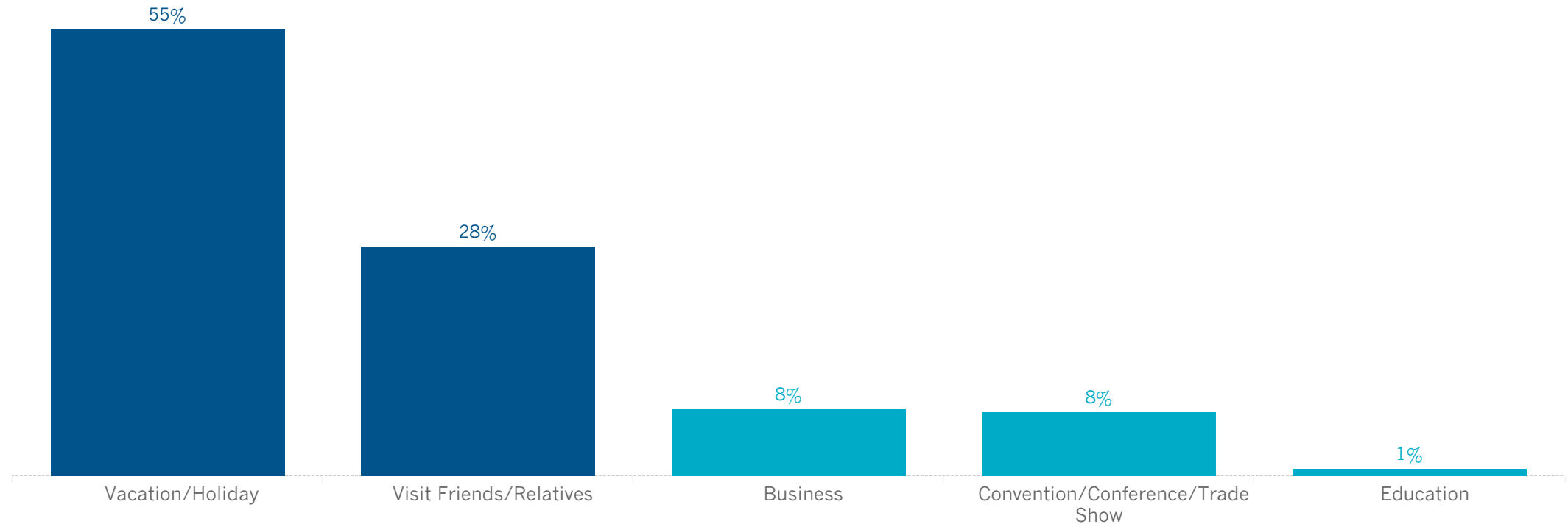
California Travelers & California Trip Characteristics

Main Purpose of Trip

The chart below shows the main purpose of the trip among travelers in the focus market.

United Kingdom

Main Purpose of Trip

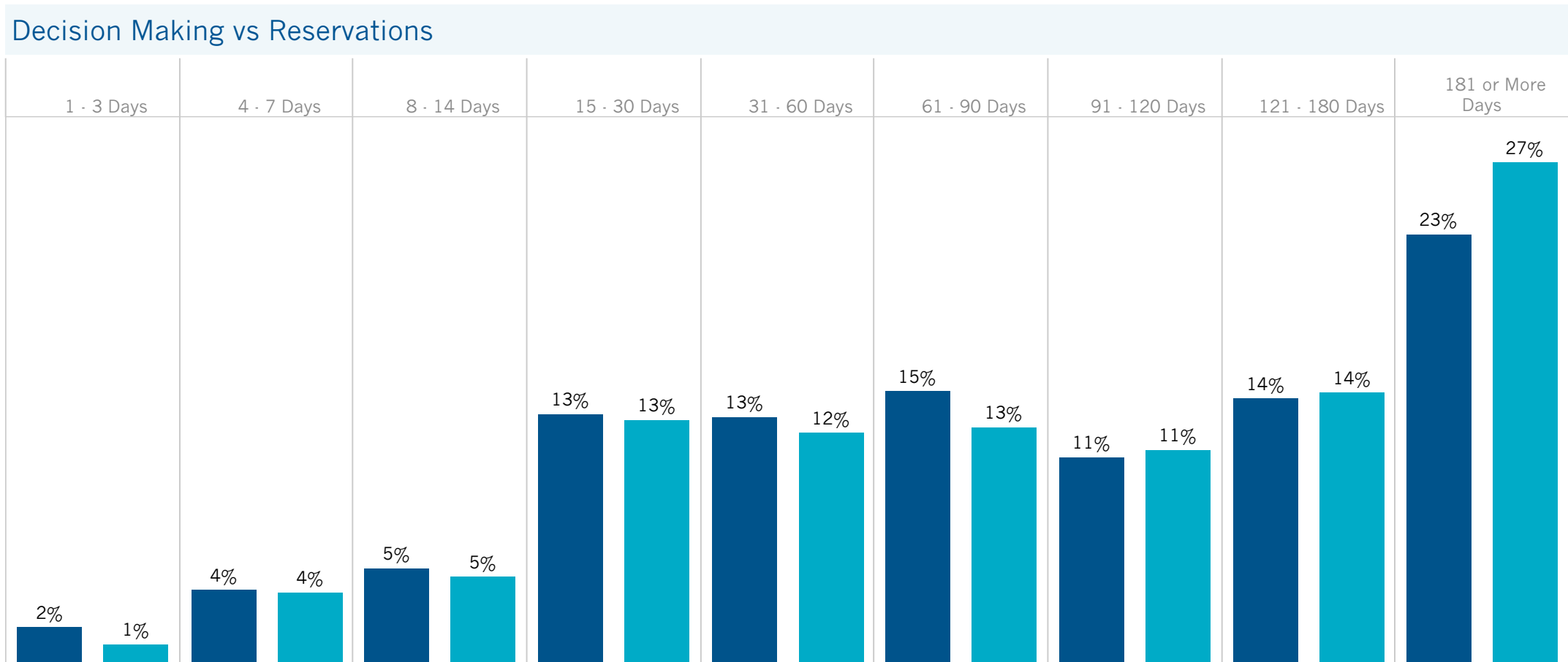




Decision Making vs Reservations

The chart below shows the timeframe for making the decision to travel and making the reservations among travelers in the focus market..

United Kingdom



■ How many days prior to departure did you make air travel reservations? (%)

■ How many days prior to departure did you make the decision to travel? (%)



Airline Reservations

The chart below shows how airline reservations were made for the trip among travelers in the focus market.

United Kingdom

Airline Reservations

Directly with the Airline

58%

Internet Booking Service

20%

Travel Agency Office

16%

Tour Operator/Travel Club

9%

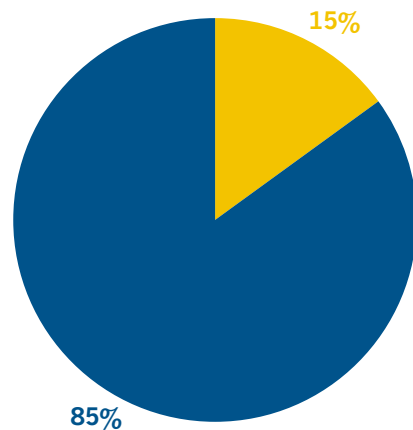


First/Repeat Visitation, Travel Party Size

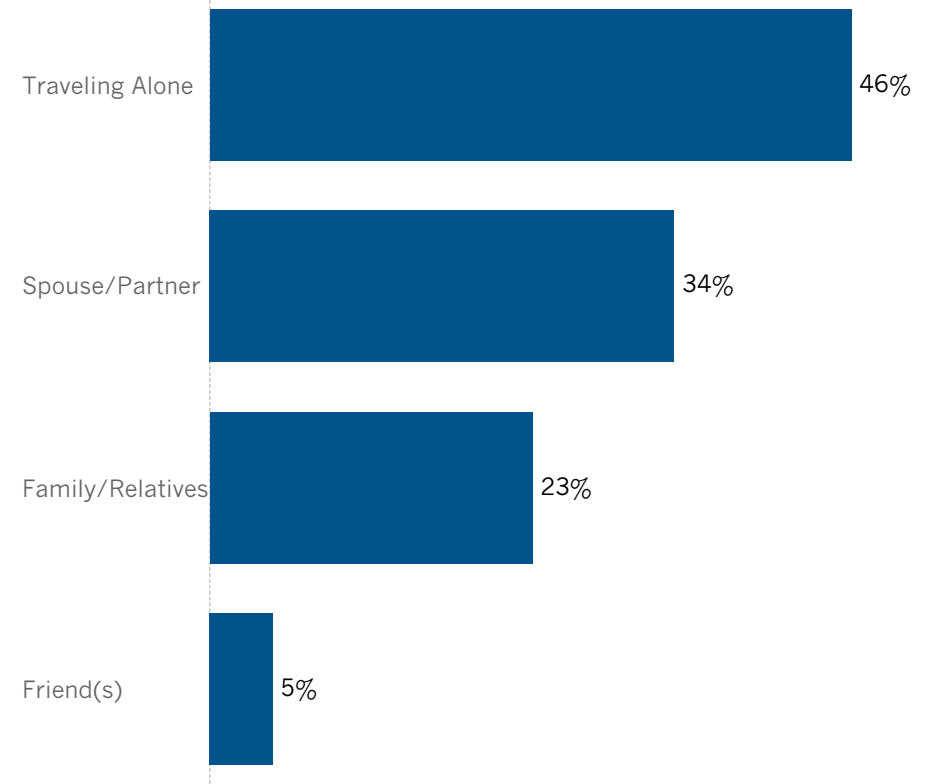
The charts below show first-time and repeat visitation and travel party size among travelers from the focus market.

United Kingdom

First trip to the US



Travel Companion



Q. Is this your first trip by air to the US?
Q. With whom are you travelling now?

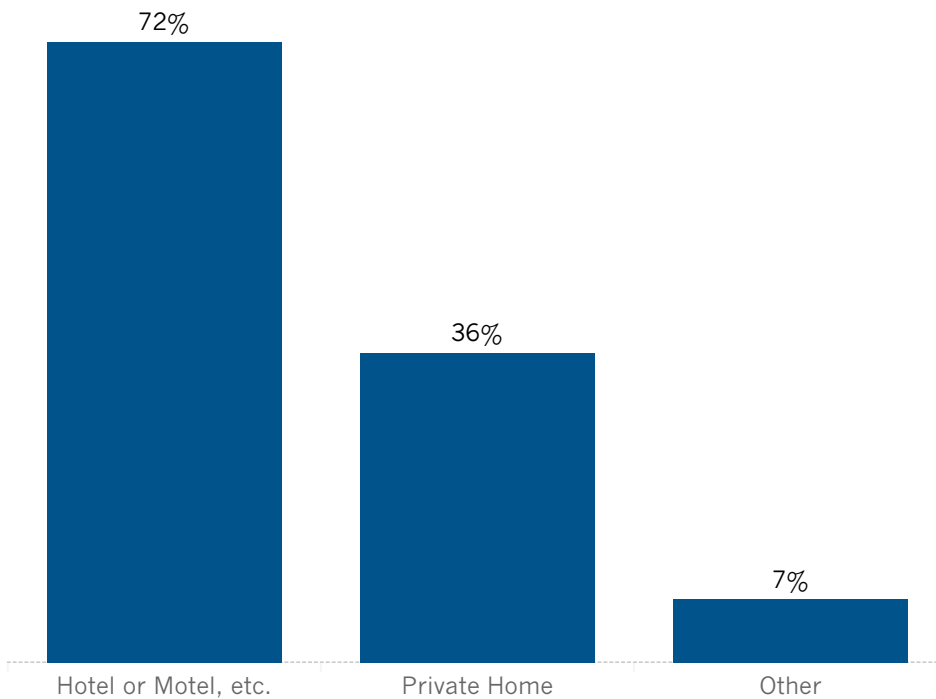


Types of Accommodations & Nights

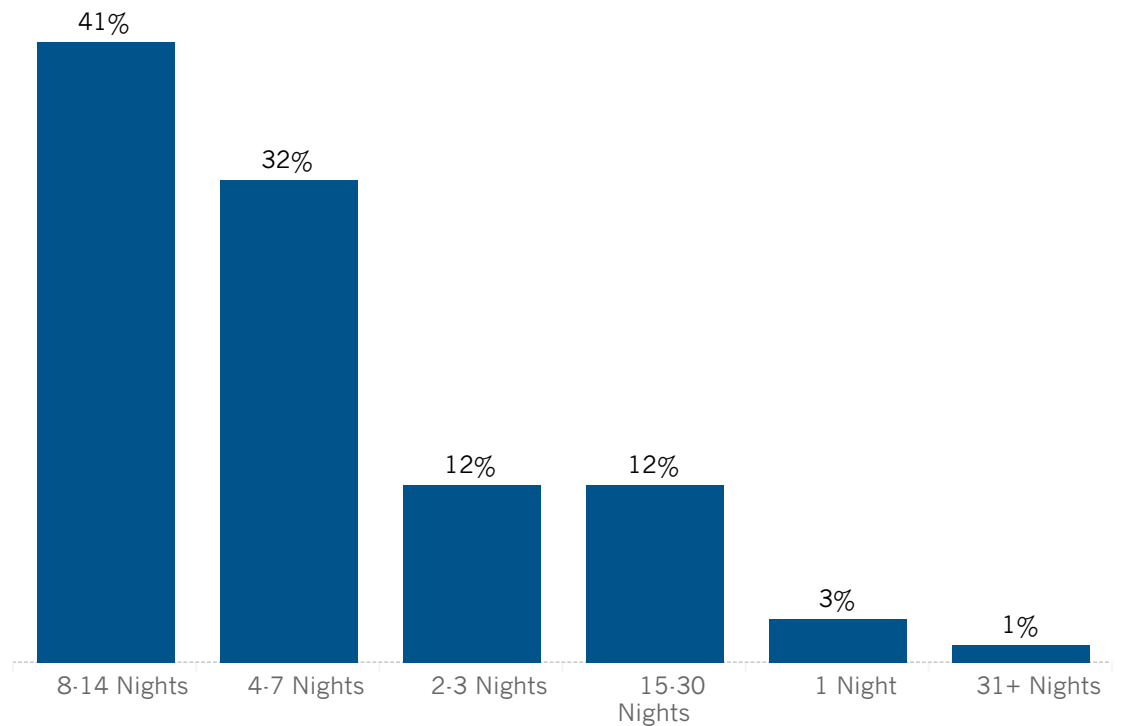
The charts below show types of accommodations stayed in and number of nights in destination among travelers from the focus market.

United Kingdom

Types of Accommodations



Nights in Destination



Q. Type of accommodations in the destination
Q. Overall nights in destination

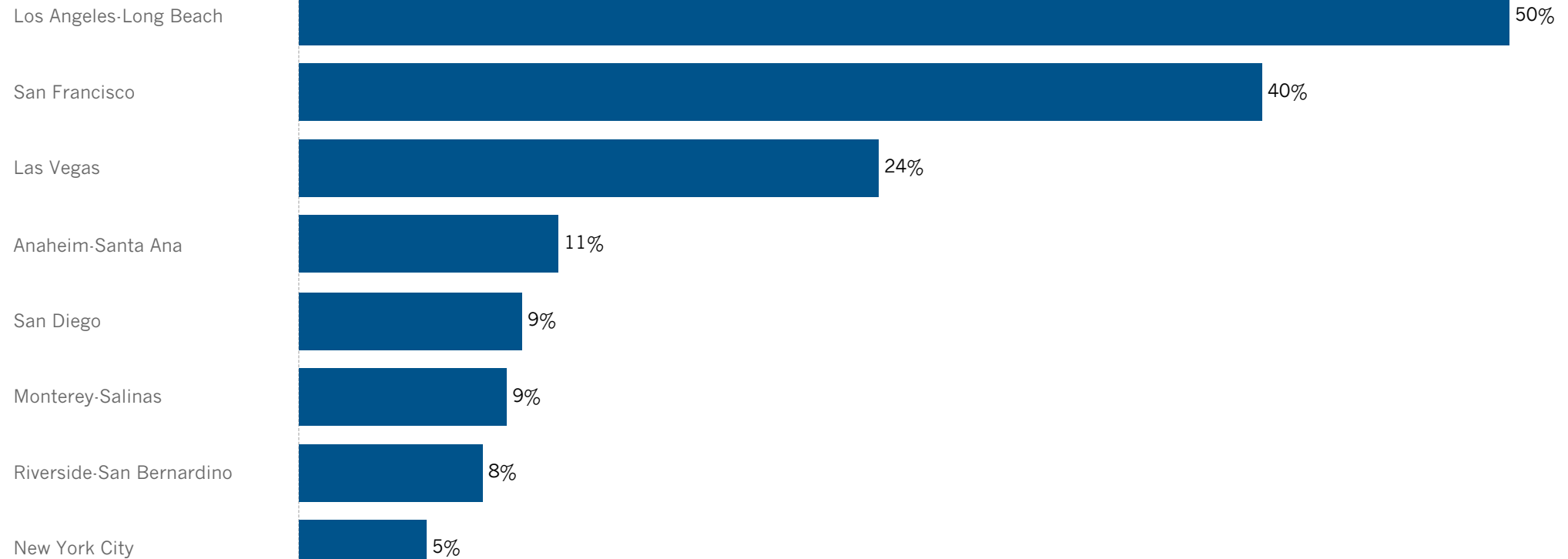


Destinations Visited

The chart below shows the U.S. destinations visited on a trip among travelers from the focus market.

United Kingdom

US Destinations visited

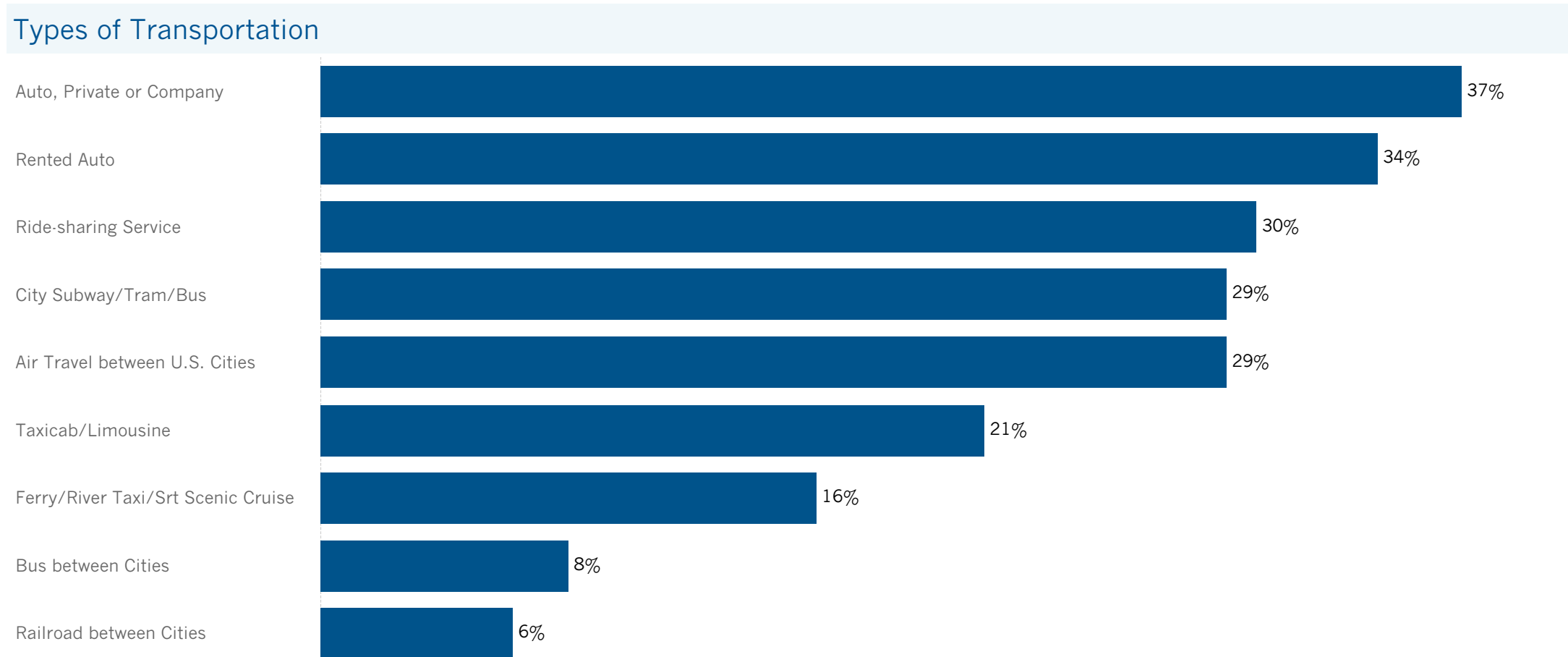




Transportation

The chart below shows the types of transportation used on the trip among travelers in the focus market.

United Kingdom



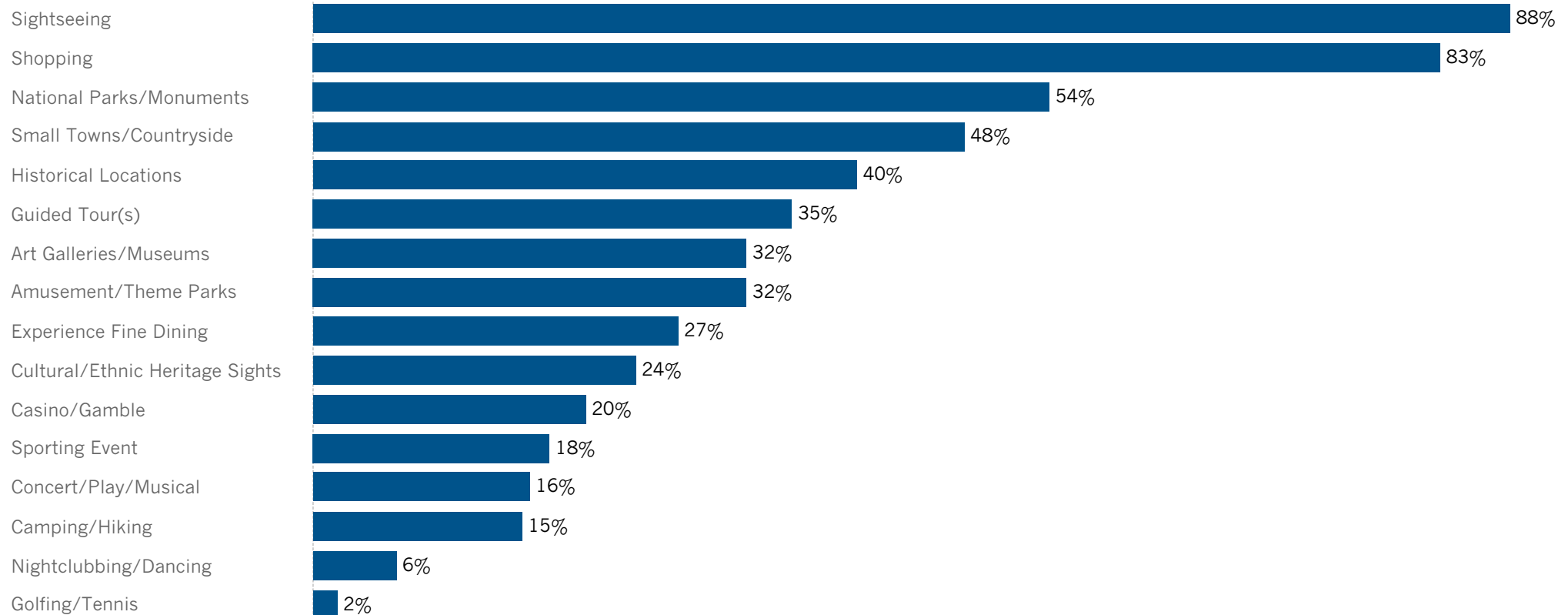


Activities

The chart below shows the leisure activities engaged in on a U.S. trip among travelers to California from the focus market.

United Kingdom

Engaged Activities





Expenditures in the US

The chart below shows mean expenditures by category among travelers to California from the focus market.

United Kingdom

Expenditures per visitor

